RIPPLE FIBER ®

Equipment
Quick Reference Guide

Equipment

Inside the house

Meet Your Equipment

The equipment inside your home communicates directly with Ripple Fiber to bring fiber optic internet connection inside your home or business.

Depending on your package, you will have one of the devices included. Your installation may require devices such as routers or extenders as well.

Use this guide to familiarize yourself with your equipment and understand its function.

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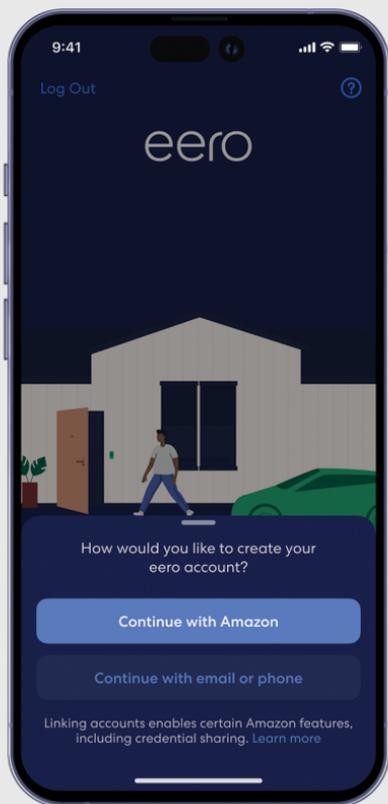eero 7 Pro

eero Signal

Nokia 010

Nokia 2426

800.359.5767

Equipment

Inside the house

Before you get started, download the eero App from your app store and set up your account.

Your technician will use the App to quickly and successfully set up your new eero network.
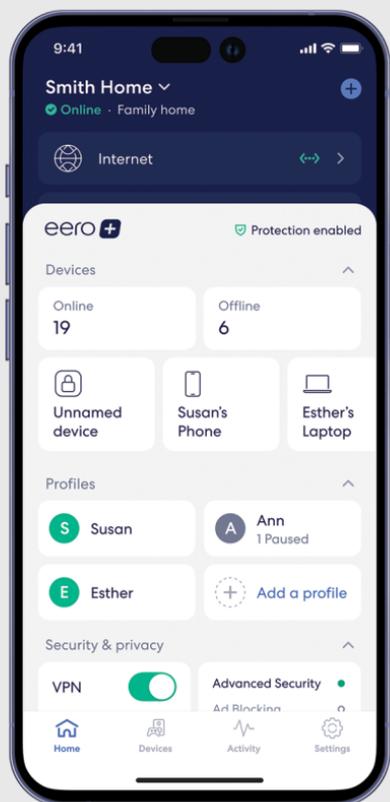
RIPPLE FIBER

You will then use the eero App to manage your new network, including:

- Monitor internet speed, check network health, and view connected devices

- Rename devices, pause internet access, or block specific devices

- Instantly set up or disable a guest Wi-Fi network

- Change network name (SSID) and password, manage IP addresses, configure DNS, and toggle UPnP or IPv6

- Create user profiles to group devices for customized management

- Block inappropriate websites by category (e.g., adult content, violence, social media)

- Enforce strict search results and restrictions

- Detect and block malware, phishing, and ads

- View daily/weekly data usage and blocked threats

Equipment
Inside the house

eero Pro 7
Meet your equipment

FRONT

BACK

The eero Pro 7 is a tri-band Wi-Fi 7 router made for large home networks with high speed and connectivity requirements. It is capable of serving as either a primary router or as an extender for an existing eero network.

Each eero Pro 7 features two auto-sensing 5 GbE ports, enabling hardwired devices to take full advantage of internet plans up to 5 Gbps. The eero Pro 7 provides up to 2,000 sq. ft. (190 m²) of indoor coverage per unit, and can support 200+ connected devices. Depending on the configuration of your network, you may choose to add an optional extender.

RIPPLE FIBER

On the front of your eero, there is a LED status light. When everything is running correctly, your eero's light will be solid white (unless you have turned it off). If your LED is in a different state, including a different color or is blinking/flashing, please refer to the list below:

No Light	No Power or LED Disabled
Solid White	Online
Blinking White	Connecting
Solid Blue	Ready for Setup
Blinking Blue	Bluetooth Pairing
Solid Aqua	Using Backup Internet
Blinking Aqua	Identifying Zigbee Devices
Solid Green	eero Device Identified
Yellow/Orange Light	Power Supply Problem
Solid Red	Offline
Blinking Red	Resetting

eero

Equipment
Inside the house

eero Signal
Meet your equipment

Your new eero Signal provides dedicated cellular backup connectivity to compatible eero networks. Designed to keep your network online in the event your primary internet connection goes down, eero Signal will automatically detect an internet outage and use the best cellular backup connection available.

🚫	No Light	No Power or LED Disabled
⚪	Solid White	Backup is ready and cellular connection registered
⚪	Blinking White	Powered on and waiting to be connected to an eero device
🔵	Solid Blue	Plugged in and waiting for eero
🔵	Blinking Blue	Being configured or updating firmware
🟢	Solid Aqua	Using WiFi Fallover (cellular backup)
🟠	Blinking Orange	eero Signal or host eero lack sufficient power
🟠	Solid Orange	eero Signal does not have an associated data plan, or has consumed all available data for the period
🔴	Solid Red	No cellular connectivity
🔴	Blinking Red	Not plugged into an eero device

FRONT   **BACK**

Nokia ONT XS-010X-R

Meet your equipment

An ONT (Optical Network Terminal) is the crucial device in fiber optic internet setups that acts like a modem, converting light signals from the fiber cable into electrical signals your home network devices can use for high-speed internet, phone, and TV services. It's the physical connection point where the fiber line ends and your internal network begins, translating data so routers and computers can understand it.

Power	
🟢 Green - Power	⊘ No light - No Power
PON - Indicates the status of link to Ripple Fiber	
🟢 Green - Connected	⊘ No light - Fault
Alarm	
⊘ No light - Normal	🔴 Red - Fault
Data	
🟢 Flashing Green - Normal	🔴 Red - Router Not Connected

POWER
**PON**
ALARM
DATA

Equipment
Inside the house

Nokia ONT G-2426G-B
Meet your equipment

For plans under 1 Gig, you will receive the Nokia 2426 ONT. It acts as the bridge between your local network and the outside internet, managing traffic, providing security, and ensuring devices can connect wirelessly.

- 🟢 **Solid Green** - Power is on and working
- 🟢 **Blinking Green** - Software needs update
- 🔴 **Solid Red** - Failure on startup
- ⊘ **No light / Off** - No power

- 🟢 **Solid Green** - ONT configured on network
- 🟢 **Blinking Green** - ONT attempting to connect
- 🔴 **Solid Red** - Link is down or not connected
- ⊘ **No light / Off** - No fiber connected / No power

- 🟢 **Solid Green** - WAN connected, device has IP
- 🟢 **Blinking Green** - PPPoE in progress
- ⊘ **No light / Off** - No WAN connection

- 🟢 **Solid Green** - Phone off hook, VOIP active
- 🟢 **Blinking Green** - Phone call in progress
- 🔴 **Solid Red** - Service fault
- ⊘ **No light / Off** - No VOIP service active, phone on hook

- 🟢 **Solid Green** - WPS link up
- 🟢 **Blinking Green** - WPS link activity
- 🔴 **Solid Red** - WPS processing exception
- ⊘ **No light / Off** - No link connected

- 🟢 **Solid Green** - WiFi radio enabled
- ⊘ **No light / Off** - WiFi radio off

- 🟢 **Solid Green** - Device connected
- 🟢 **Blinking Green** - Activity on USB device
- ⊘ **No light / Off** - No device connected

NOKIA

FRONT
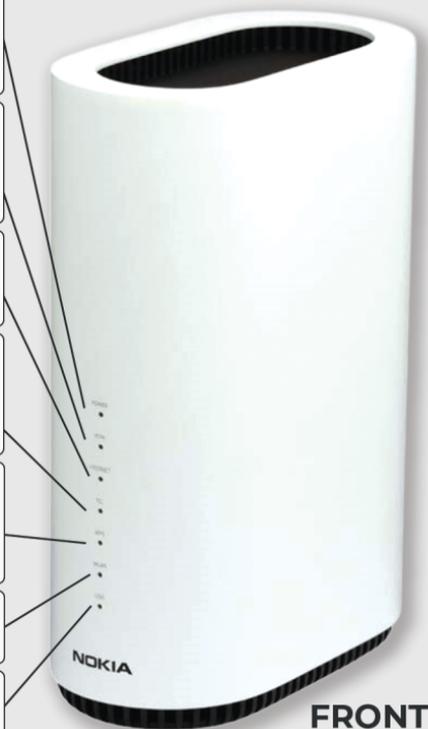
RIPPLE FIBER.

BACK
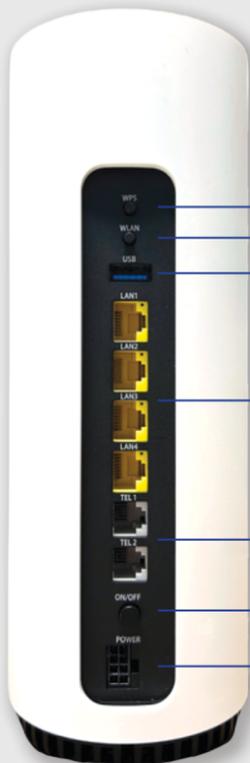
WiFi Protected Setup
WiFi On/Off
External USB

Ethernet plug-ins
for devices

VOIP Phone Ports

Power Switch

Power Plug-in

BOTTOM

Reset Button:
Insert paperclip for
10 seconds to reset

WARNING:
Do not reset unless instructed
by Ripple Fiber support

800.359.5767

Equipment

Outside the house

The NID

The Network Interface Device (NID) is attached to the outside of your house. This is where the fiber from the network enters your home.

Do not remove or tamper with the NID. Fiber internet travels from the NID to the ONT, which is inside your home.

If your NID looks damaged or disonnected, please call 800.359.5767.